Welcome to The Neffs National Bank!



Thank you for choosing The Neffs National Bank for your deposit account needs. We would like to help make your transition to our bank as smooth as possible by providing some guidelines to help make your switch to community banking.

Below are 5 Easy Steps to Completing Your Switch to The Neffs National Bank

- 1. Open Your New Account with The Neffs National Bank
 - Visit **www.neffsnatl.com** to view our personal deposit account choices and the requirements needed to open a new account.
 - Once you've made your decision on the accounts you would like to open, please visit either our Neffs Office or Walnutport Office during our lobby hours to meet with a Customer Service Representative to open your new account at The Neffs National Bank.
 - After you have opened your new account, make sure to ask our Customer Service Representative about all of the other products and services we offer including NetTeller[®] online banking, mobile deposit through the goDough[®] mobile banking app, Visa[®] Debit Card, 24-Hour telephone banking with Bankline, coin counting, and night depository access.
- 2. Begin Using Your New Account
 - Your Customer Service Representative will have given you a New Account Opening Checklist to help get you started on using your new account at The Neffs National Bank.
- 3. Add/Change Your Direct Deposit
 - Complete our Authorization for Automatic (Direct) Deposit form and submit the form to your employer or from wherever you receive direct deposits. The Neffs National Bank's routing number and address can be found on our Automatic (Direct) Deposit Form included in this Official Switch Kit.
 - To add or update your Social Security direct deposit, please call the Social Security Administration at 800-772-1213 or visit them online at www.socialsecurity.gov/deposit.
- 4. Change Your Auto Credit/Debit Transactions
 - Complete our Automatic Credit/Debit checklist and contact the appropriate companies with your new bank account information. The Neffs National Bank's routing number and address can be found on our Automatic (Direct) Deposit Form included in this Official Switch Kit.
- 5. Close Your Old Account
 - Start using your account at The Neffs National Bank and discontinue use of your previous account. We recommend keeping your existing account open until all debits and credits are transferred to your new account at The Neffs National Bank.